



## TERMS AND CONDITIONS FOR INDIVIDUALS AT THE IDF VIRTUAL CONGRESS 2021 ON COMPLICATIONS AND COVID-19

### Definitions

These terms & conditions are valid for individuals registered to the IDF virtual Congress 2021 on diabetes complications and Covid-19, 6 to 11 December 2021.

All references to the age of a person, mentioned in this and other congress documents, refer to the age of that person as 6 December 2021 (the first day of the congress), unless otherwise specified.

All references to a date or a deadline, mentioned in this and other congress documents, refer to Coordinated Universal Time (UTC).

<b>IDF virtual Congress 2021 registration rates</b>		
<b>All rates in EURO incl 21% Belgian VAT</b>		
<b>Category</b>		
	Full congress	Day rate
	Mon 6 – Sat 11 Dec	Monday 6 Dec
Regular Rate <sup>1</sup>	200	50
HP reduced rate <sup>2</sup>	150	40
LMIE <sup>3</sup>	100	30
Students <sup>4</sup>	50	20
IDF School <sup>5</sup>	50	20
<sup>1</sup> Medical doctor & group rate		
<sup>2</sup> Healthcare professional other than medical doctor		
<sup>3</sup> Residents AND citizens of low and lower-middle income economy as defined by the World Bank		
<sup>4</sup> Students at the time of congress – not applicable to post-doctorate students		
<sup>5</sup> IDF School course participants – paid courses only		

To register, individuals must be at least 18 years old. To register at a discounted rate, a document to prove eligibility is required.

The registration fee includes access to all streamed congress sessions, abstracts, e-poster gallery, satellite symposia and recorded content for view on demand for 4 weeks after congress termination on 11 December 2021, subject to consent of presenters.

### Registration confirmation/receipt



A registration confirmation/receipt will be sent by email after the IDF Congress Secretariat has received the fully completed online registration form, the related payment and any necessary documentation.

### Methods of payment

All registration fees are quoted in Euro (€) and include 21% Belgian VAT.

Payment should be made by credit card. The card owner's name, the expiry date and the security code need to be included. Personal cheques, company cheques or Euro cheques are not accepted.

Payment can also be made by direct bank transfer without charges to the beneficiary.

Beneficiary name: IDF

Account name: IDF Congress

Account number / IBAN: BE67 6451 4103 3587

Swift code / Routing: BIC JVBABE 22

Bank name: Bank: J. Van Breda & Co

Bank address: Ledeganckkaai 7, 2000 Antwerp, Belgium

The name and address of the participant must be clearly stated on the bank transfer.

Only fully completed online registration forms will be accepted. The registration is only valid upon receipt of full payment. If the full payment is not received by 26 November 2021, the registration will be cancelled.

### Registration name change

All name changes must be made in writing (email), no name changes will be accepted by telephone.

Name change for a confirmed registration will be subject to an administrative fee of 20 EUR per participant. A new registration form for the substitute participant should NOT be submitted.

### Cancellation policy

Notification of cancellation must be sent to [congress@idf.org](mailto:congress@idf.org)

A cancellation fee of EUR 20 applies for every cancelled delegate. Please note that after 26 November 2021, no refund will be possible.

The cancellation will not be effective until a written acknowledgement is received from the IDF Congress Secretariat.



In the case of overpayment or double payment, refund requests must be made in writing and sent to the IDF Congress Secretariat by email, no later than 31 December 2021. An administrative fee of EUR 20 will be charged.

Refunds will be made in the same form as the original transaction. For original payments made by bank transfer, the cancellation notification or refund request must include all relevant information of the bank account to which a possible refund may be made.

Credit will not be given for unattended events or early termination of attendance.

### Technical failure

The congress organisers reserve the right to alter or cancel any booking due to circumstances beyond their control, including, but not limited to, internet failure, system breakdown or failure of the virtual congress platform due to a power outage. In such a case, the congress organiser shall retain the registration fee and apply it to the meeting once the technical problem is solved and the virtual platform restored.

IDF is not responsible for delegates who are unable to successfully access the virtual IDF meeting. Each registrant must ensure that the technical requirements needed to participate in the virtual IDF meeting are met. He/she must bear any expenses associated with securing his/her personal connection to the meeting. This would include:

- A stable internet connection with a minimum of 5Mbps (data speed) to follow the online programme
- An up-to-date browser – preferably Chrome

### Modification of the programme

The congress organisers reserve the right to modify the programme, which is published as an indication only.

### Log in and access

Access to the virtual meeting requires a registration. Log-in details are assigned to individuals and must not be shared.

Personal and non-transferable log in details will be sent with the confirmation of registration.

Log-in is made with the email address used for registration.



## Code of conduct

The IDF virtual meeting allows for active participation via a chat and Q&A functionality. Unlawful harassment, derogatory comments or any behaviour that damages the reputation of IDF or harms other registrants is prohibited.

Reproduction and distribution of presentations is not permitted.

## Data protection and sharing of contact details

The IDF Congress Secretariat will collect and store all personal data for the preparation and execution of the IDF Congress 2021 only. Data protection is warranted in accordance with the General Data Protection Regulation (GDPR) on data protection and privacy for all individuals within the European Union.

At IDF we take your privacy seriously, and want you to understand clearly how we will use the personal data you supply when registering to attend the IDF virtual Congress 2021, which represents the establishment of a contract between you and IDF.

By registering, you agree to share the personal data you provide with the other delegates who will attend the meeting online, to enable effective networking and business exchanges to take place.

Other parties who did not attend the meeting will not be able to access personal data from that meeting.

## Photography and video material

Pictures and videos from the IDF Congress could be reproduced in IDF educational, news or promotional material, whether in print, electronic or other media, including social media and the IDF websites.

IDF reserves the right to crop, splice, treat and edit any imagery or photographs taken at IDF Congresses. The Participant waives the right to inspect or approve the finished product, including written or electronic copy.

Additionally, all rights to royalties or other compensation arising or related to use of the name, photograph or biography are waived by the Participant, Participant's agents or employees.

All photographs and video materials taken at IDF Congresses become the property of IDF. IDF related material may not be photographed, drawn, copied or reproduced without IDF's written permission.

Naturally, Participants always have the right for their picture to be removed. Should you wish to have your picture or video removed, please contact us and we will take action accordingly.



**International Diabetes Federation**  
Avenue Herrmann Debroux 54  
BE-1160 Brussels | Belgium  
www.idf.org | VAT BE433 674 528

**Congress Unit**

congress@idf.org



### **Liability and Damage**

IDF is not liable for system failures or crashes, as long as the cause is not intentional or caused by gross negligence on IDF's part.

The congress organiser does not accept liability for, and the participant is to indemnify the congress organiser against, any claims arising from failure to provide any of the services contracted.

### **Fulfilment and jurisdiction**

This contract is subject to Belgian law. Brussels in Belgium shall be the sole court of jurisdiction.

**Disclaimer:** IDF reserves the right to withhold access to the virtual IDF Meeting if and when deemed necessary.